

The Frontline



New IFPO elearning



IFPO UK and Ireland has announced a new elearning partnership with the aim of helping to raise standards across the industry in key areas.

For over 30 years **The International Foundation for Protection Officers** has been developing and promoting education programs to support frontline security officers enhance their skills and career opportunities, including the internationally-recognised Certified Protection Officer (**CPO**) and the Certified in Security Supervision Management (**CSSM**) Certifications.

However, supported by new partner Nuology, we identified some skill areas where current training was either hard to access or simply unavailable.

Mike Hurst, Director of IFPO UK & I said "We knew it was important to support our members and the sector as a whole and we are determined to fill these gaps and commit to a programme of ongoing development. Equally important is that the learning is of high quality and engaging. Whilst the new elearning is open to

individuals, organisations can benefit from **substantial discounts** for bulk purchases."

Claire Humble, from Nuology said, "The reason Nuology exists is to help raise standards across our industry, to properly support security personnel to become the best they can be, and to help improve the reputations of the companies and leaders who employ them.

"Collaborating with IFPO means our courses are quality assured for their audience and, even more importantly, filling gaps we've jointly identified. It's so exciting to be launching something everyone agrees is urgently needed."

Nuology specialises in interactive, enjoyable eLearning, accessible anywhere, any time. The content, details of which will be announced next week, will be bite size and fit in with budgets and tight work schedules.

It will be ideal for security personnel new to the sector or staff looking, attain new skills or to refresh key areas of knowledge.



Continued ...

An initial six courses will be available from July 12 with regular releases for subscribers. Teams will also be able to access one off courses to skill up in specific areas.

The flagship course in the initial offering will be an Introduction to the sector, written by Claire Humble of Nuology. Claire, an IFPO member, is a former Assistant Director of Security, Safety and Facilities at Teesside University, where she and her team won awards for transformational change.

Further research into the new offer was undertaken by experienced IFPO UK & I members including **Chris Middleton** Dip ML MSyI, **Mike Lees** CSyP, **Mike Hurst CPP®**, **Russell Emerson**, **Dr Peter Stiernstedt CPP® CISSM** & **Garry Bergin PC MSc CPP® CPOI® FSyI F.ISRM**, **Nicholas Reed (FSyI, F.ISRM, S.IIRSM, M.IFPO, TechIOSH)**.

<https://learn.ifpo.uk/> or hello@ifpo.uk for more information.

Lynda Moore, Managing Partner of FM Contract Watch, founder of ACS Pacesetters and IFPO **Advisory Board Member**, was delighted to meet Majid Khan and his colleagues at Templars Square Shopping Centre. Majid is employed by The Westgrove Group and was recently one of the winners of an ACS Pacesetter Security Officer of Distinction Award 2021 held on-line in June. As the winner who received the highest number of votes by the judging panel for the ACS Pacesetters Awards. In recognition of this, Lynda Moore presented him with a Certificate for **2 years membership of the International Foundation for Protection Officers** and he received an on-line **Certified Protection Officer (CPO)** training course. This course was donated by Mike Hurst, the UK Director of the IFPO, and is designed for Security Officers who wish to learn more about security/asset protection and is aimed at career orientated individuals.

Majid was delighted to be recognised for his work and is looking forward to completing the course over the coming months



Wellbeing Resources

We are constantly adding resources (links to support organisations, videos, articles, to our [Wellbeing Resources Page](#).

This is a public page and available to both IFPO Members and non-members or as we like to say, “not yet members”.

If you have anything you would like to share, [please let us know](#).

#SecurityMindsMatter

Our new elearning platform is

**CPD
CERTIFIED**



CPO Training

Thanks go to our Advisory Board Members, Garry Bergin CPOI CPP, Paul Kellett CPO CPP and Damien McDonough CPOI CPP for organising the first CPO Training Program in Dublin.

15 Candidates sat the exam which are with HQ for scoring. Watch this space for the results.

Demand is high for this certification and other courses are being planned. Please contact hello@ifpo.uk for more information.



Being Human is IFPO e-learning module that is designed to build your awareness of the reasons that may cause someone to behave unusually so that you have a better appreciation of what they may be experiencing and you have the tools to assess the situation from their perspective before deciding how to act.

[MORE DETAILS](#)

WELLBEING GROUP

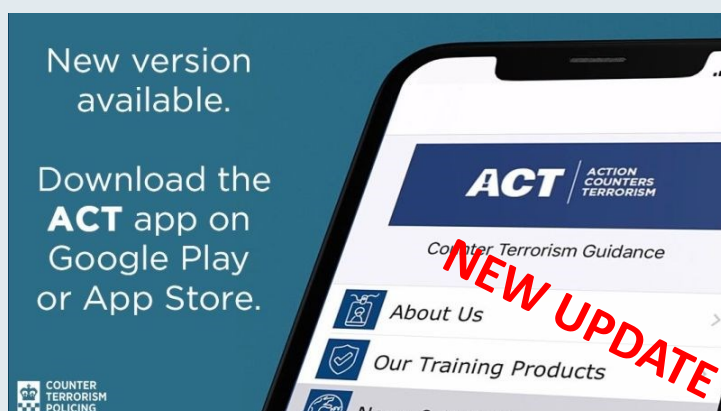
We would like to welcome **Dr Anne Llewellyn** to the IFPO Wellbeing Group. You will see from her biography below that she has a huge amount of experience that she can bring to bear and we move forward in our support of the welfare of frontline security officers, supervisors and managers.

Anne started her career as a registered nurse, primarily working in Accident and Emergency and acute surgical areas, before embarking on a full-time degree to enter a career in education. Anne graduated with 1st Class Honours in BA (Hons) Social Policy and Administration from Leeds University in 1989 and subsequently spent 30 years working in higher education in various academic and managerial roles. Anne's last role was Deputy Director (Learning Development), Student and Library Services at Teesside University, where she had responsibility for learning skills development, student disability and mental health services, customer services and learning spaces. Anne retired from this post in July 2020.

Throughout her academic career, Anne has had a particular interest in enhancing the student learning experience through provision of appropriate information, support and empowerment

using multimedia formats that students can access at point of need. Whilst at Leeds Metropolitan University (now Leeds Beckett University) Anne worked as the University Project Lead, in collaboration

with an e-learning company, Toolwire to create an immersive learning module for social work students to develop authentic experience of children's safeguarding processes. This project won the Learning and Performance Institute external project of the year award in 2013. She completed her Professional Doctorate in April 2018, where she analysed the use of online immersive learning spaces to enhance professional skills development and subsequently used this learning to inform developments to support academic and transferable skills and student digital literacy. Anne has taken on various leadership roles in higher education and was awarded Principal Fellow of the HEA in 2015 and University Teaching Fellowship in 2016. Anne has co-authored a number of textbooks in health and social care and social work.



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The role of the modern security officer

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